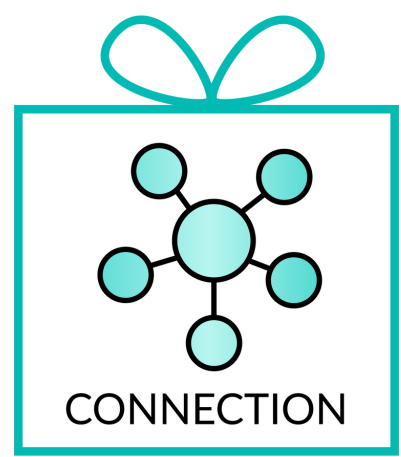


THE 11 KEYS TO CONNECTION



RENÉE GIARRUSSO

BE PRESENT

COMMUNICATE OPENLY

HAVE A CURIOUS MINDSET

HAVE COMPASSION
FOR SELF AND OTHERS

BUILD RAPPORT

REINFORCE POSITIVES &
PROVIDE FEEDBACK

SHOW EMPATHY

SHOW APPRECIATION

MASTER YOUR
SOCIAL SKILLS

SHARE A STORY
TO CONNECT

ADOPT A GIFT MINDSET



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